



# Monitoring of Clinical and Contract Cleaning

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# Our Objective

A commitment to achieving a common goal of raising standards in the cleaning services and medical devices through teamwork.

# Aims

- Present our quality monitoring process for the clinical and contract cleaning
- Present the work undertaken over the past 12 months
- Partnership working

# Auditing Process for Cleaning Service

**Technical Audit**  
Lead by ward manager and  
Sodexo supervisor.

Weekly/ Monthly

Continuous Quality improvements

**Managerial Audit**

<u>Core team</u>	<u>Ad hoc</u>
• Facilities	• ICT
• Sodexo	• H&S
• Matrons/HOD	• Executive team

Monthly  
Bi-annually

- Risk areas categorised
- Scheduled timetable
- Minimum cleaning score for each risk category
- Rectification period for each risks category.

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## Cleaning audit and minimum achievable scores

Category	%	Rectification
VHR	95	24 Hours 1
HR	92	48 Hours 2
SR	90	72 Hours 3
LR	87	96 Hours 4

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- Re-audits carried out by facilities and Sodexo teams
  - Rectification unsatisfactory within agreed time frame.
  - Financial penalty imposed until minimum score achieved.

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Monthly reports



# Medical Devices

- Roles and Responsibilities defined
- Daily & Environmental Checklist
- Updated Decontamination of Medical Devices and Hospital Patient Equipment Policy
- Posters & PowerPoint presentations
  1. Commodes
  2. Bed Space Cleaning
- 'How to...' File

# How to .... Clean a commode



**Ensure entire commode is thoroughly cleaned all over, including all surfaces, wheels, and full frames.**

**Tuffie 5 for all non-infected cases.  
Chlorclean for all infected cases.**

# Bed space cleaning

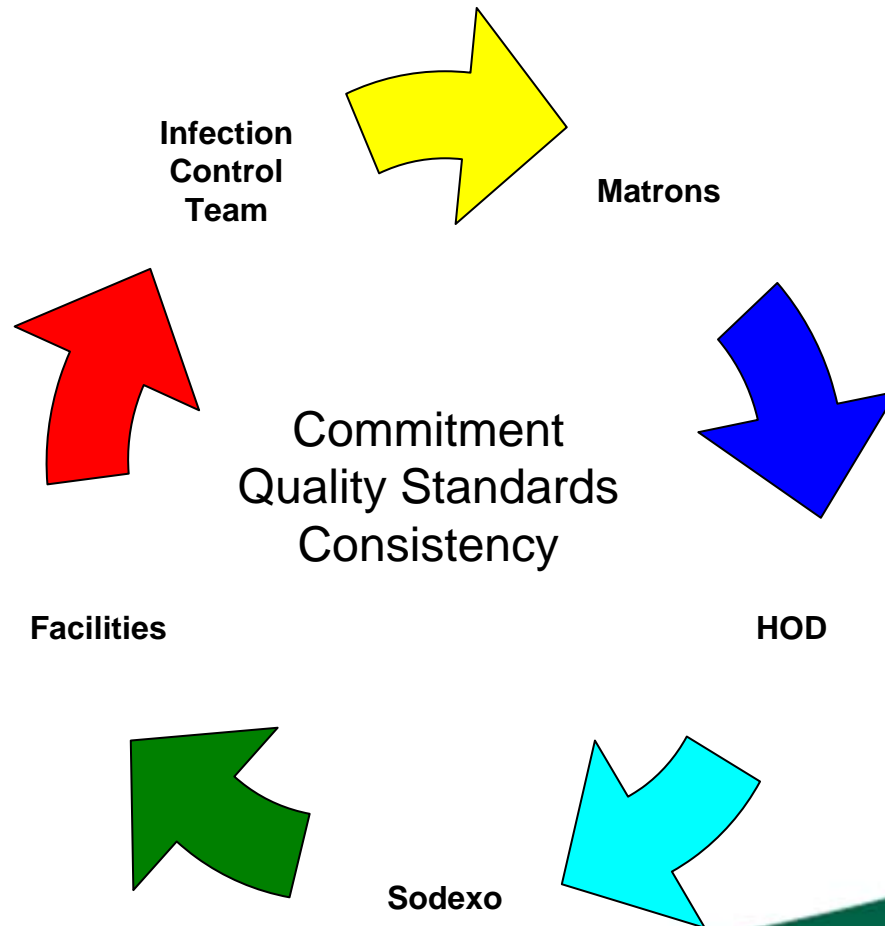


# Where are we now

- Scores reported to the Trust Board
- Monitored through forums/ committees
- Continuous Improvement

## Sustainability

# Partnership



Any questions?