



Patients in Partnership

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BACKGROUND

Key Timelines

- 1993 European Medical Devices Directive
- 2001 1st national survey of surgical instrument decontamination
- 2003 National Decontamination Programme launched
- 2004 NWL Decontamination Consortium formed – 14 NHS Organisations

- 2006 4 Options appraised including
 - To invest locally

APPROACH

- Public Procurement Commenced
 - 2005
- NHS Project Board Established
 - 2006 & Trust Board Approvals given
- Two Centre structure agreed
 - Service Provided selected 2007
 - Contracts agreed 2008
 - ISO 13485 QMS System & EC Certified 93/42 for Medical Devices

APPROACH

- Service Migration
 - Functional work-streams
 - Pre-Transition Audits
 - Service Harmonisation
 - One-by-One transfer with formal review
- Project Governance
 - Joint Management Boards & DH Support
 - Service Review Groups & Technical Support
 - Local User Groups

THE NWL LONDON PROGRAMME

- Transition from June 09 (Hillingdon/MVH Sept 09)
- Two centres (Park Royal and South Ruislip)
- £9.1m investment in instruments and infrastructure
- TUPE transfer of 70 NHS staff – Approx 50%

THE NWL LONDON PROGRAMME

- Stringent Performance mechanisms
- Contract monitoring reported at individual customer level and cross-sector
- “Future proof” and built in contingency
- Service improvement and development
- 15 year contract

CORE PROCESSES

Wash Room Overview

- Initial receipt of instruments
- Inspection and count
- Manual and Ultra-sonic process

Automated washer disinfectors

- Validated and tested daily (internally)
- Maintenance agreements (externally)
- Controlled by auditable batch cycles

CORE PROCESSES

Inspection/Packing and Sterilisation

- Principally human processes
- Supported via IT Systems
 - (images and instructions)

Pressurised Steam Sterilisation

- Validated and tested daily
- Maintenance agreements (externally)
- Controlled and auditable batch cycles

CORRECTIVE ACTIONS

- Time Bound
- Financial Penalties Apply
- Reported to Regulatory Authorities
- Individually focussed
- Warning Notices and contract termination

HILLINGDON SUI ACTIONS

Communication:

Incidents reported to

- NHS London
- Medical & Hygiene Regulatory Authority, H&S Executive and
- All Trust Boards in NWL Decontamination
- Press interest BBC/Local and Trade Journals

HILLINGDON SUI ACTIONS

PEOPLE RELATED

- Recruitment
- Training
- Supervision
- Quality Approval
- Management

HILLINGDON SUI ACTIONS

SYSTEM RELATED

- Enhanced IT processes
- Extended use of ultra-sonic wash
- Increased audits
- Review of specific instrument manufacturers instructions
- Enhanced administrative processes

CURRENT STATUS

- Trust Boards have monitored progress
- Audit regime remains active
 - External Audits by professional bodies have been passed
 - Local Audits continue
- Performance is above the contract standard and robust controls remain in place.