“Will good buildings mean better Health?”

Sarah McDonagh
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Results of the Service Evaluation

Assessment

Why did we do it?

To test assumptions of feelings of loneliness, Isolation, sleep & future preference.

Designed a questionnaire which patients were asked to fill in 9 sections with either Yes or No answers, and to grade satisfaction.

Collection started April 2010 continued until August 2010.

120 completed questionnaires were analysed and the report was completed in September 2010.
Gender

- Male: 53%
- Female: 45%
- Not Recorded: 2%
Previous Experience of Single Room

- 57% Yes
- 43% No
Satisfaction of being in a Single Room

- Very Satisfied: 81%
- Satisfied: 18%
- Dissatisfied: 1%
Feelings of Isolation

- Yes: 1%
- No: 12%
- Not Recorded: 87%

The Hillingdon Hospital
NHS Trust
Feeling of Loneliness

82% No
18% Yes
Concerned if my condition deteriorated might not be noticed

- Yes: 1%
- No: 84%
- Not Recorded: 15%
Patient Requesting a Communal Area

- Yes: 57%
- No: 39%
- Not Recorded: 4%
I Like to Talk to Other Patients

- Yes: 42%
- No: 55%
- Not Recorded: 3%
Provision for Relatives to Stay

- 68% Very Satisfied
- 18% Satisfied
- 13% If Required
- 1% Dissatisfied
What is your Sleep Pattern in a Single Room

- Good: 85%
- Poor: 7%
- Disturbed: 8%
Future Preference

Pease NJF, Finlay IG. (2002) “Do patients and their relatives prefer single cubicles or shared wards

68% wanted to be in an open area – main reason being to avoid isolation.


70% of patients in shared and 40% in single rooms preferred shared accommodation on a future admission.
Has it worked?

Bevan Ward has shown the benefits of caring for patients in single rooms and the staff have adapted extremely well.

Can this positive result transfer across the NHS?

I believe it can as long as we meet the fundamental principles of:

- Good design with good visualisation
- Correct staffing levels at all times
- Clear direction, support & Leadership
The Future

We can now say with some confidence that the majority of people surveyed preferred single rooms. However, 7% of respondents requested to be nursed in a four bedded bay if admitted in the future.

If we all go to a 100% single room model could this mean we have removed an element of patient choice?
“The Team”