Information... your way.

Making health and social care information accessible for patients with sensory disability
The Accessible Information Standard aims to make sure people have access to information they can understand and any communication support they might need.

This includes making sure that people get information in different formats if they need it, such as:

- British Sign Language
- Large print
- Braille
- Easy read
- Via email.

The Accessible Information Standard tells us how to support people’s communication needs, for example by offering support from a British Sign Language (BSL) interpreter, deafblind manual interpreter or having a nominated person receive their communication.

Please let us know how you would like us to write to you, so we can provide a better service to you.

Please complete the attached form, tear off, fold and seal. Then either hand to the Hillingdon Hospitals receptionist or return to us in the post.
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