Sharing your information to improve your care
Providing your care in a better way

We are making some changes to care services in North West London.

We want health and social care services to work together better.

We want all the different services to work with you as a team, keeping you well.
Sharing your health and social care information

We want to make sure that you are looked after in the best possible way.

We can only do this if all the health and social care professionals involved in your care can share information about your health and care.

This means sharing your health and care records with all the professionals who are looking after your health and care.
This means:-

✔ You shouldn’t have to repeat your health and social care information

✔ Care professionals should be able to find information when they need it

✔ You should be able to avoid unnecessary appointments and tests

✔ You’ll be more involved in decisions about your care
What information will be shared?

Only doctors, nurses, social workers and other health and social care professionals, who work with you, will be able to see your records.

The integrated care record will include test results, medications, allergies and social, health and wellbeing information relevant to your care.
How will my information be used?

- Your care information may be shared with other professionals

- Your care plan may be discussed at meetings of professionals who are working with you

- Some information may be shared with other organisations to help them improve services across North West London. We will take your name and personal details off this information so no-one will know it is your information.
You can ‘opt-out’ at any time. If you would like to understand more about your options please tell your doctor or care worker.

Is my information safe?

Your information will not be shared with or sold to anyone apart from health and care professionals involved in your care. It will be held according to strict rules about security in the UK.

Your choices

You have the choice about whether to share your integrated care record and who can see it.
How do I find out more?

If you would like to know more about how we are improving care across North West London, please email us on:

breccq.nwlwholesystems-isa@nhs.net

or write to us at

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