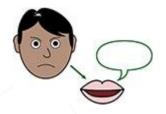


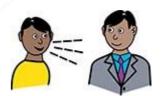
How to make a complaint Easy read



Are you unhappy about the way that you have been looked after in hospital?



We would like you to talk to us about it.



This leaflet will tell you how to do this.

The doctors and nurses try to look after you well







If something has happened to you that you did not like or you were not happy with



Please tell the doctor or nurse as soon as you can



We want to make things better for you



You can can call people at NHS
Complaints Advocacy Service for
help on 0300 330 5454







You can tell the people in the Hospital Complaints
Department

The telephone number is 01895 279497 or 01895 279716



In a letter addressed to:

The Complaints Management Unit The Hillingdon Hospital NHS Foundation Trust Pield Heath Road Uxbridge, Middx UB8 3NL



By email to thh-tr.complaints@nhs.net





We will try to sort out your problem as soon as we can.

We can:

Talk to you straight away



Arrange a meeting with the doctors and nurses



Or write you a letter



We want to make sure that you get good care and that you are happy with what we do for you