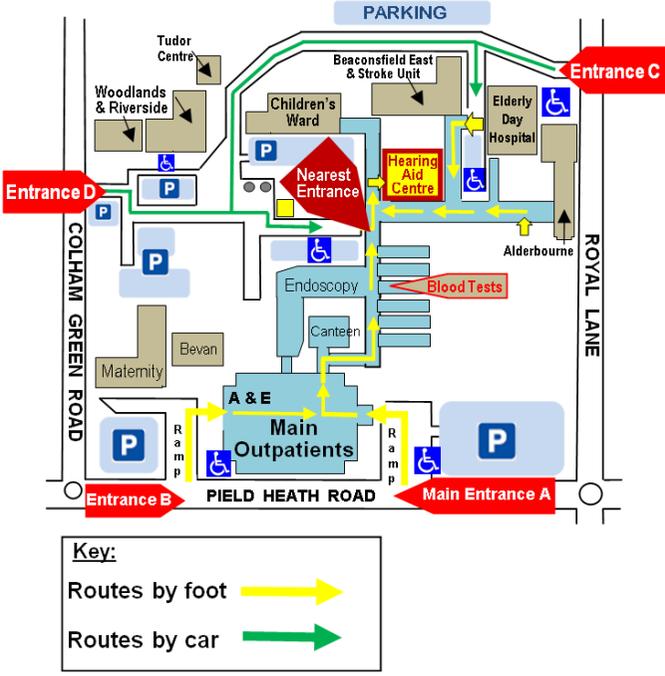


## Map for Adult Hearing Aid Centre



## Who do I contact for further information or if I have a problem?

If you have any questions, concerns, or are not able to keep your appointment, please contact us:



Adult Hearing Aid Centre, Hillingdon Hospital, Pield Heath Road, Uxbridge, Middlesex UB8 3NN



01895 279 343



thh.adulthearing@nhs.net

Please contact 01895 279 973 if you require this information in other languages, large print or audio format.

**Fadlan waydii haddii aad warbixintan ku rabto luqad ama hab kale. Fadlan la xidhiidh 01895 279 973**

ਜੇ ਤੁਹਾਨੂੰ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਰੂਪ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਪਤਾ ਕਰਨ ਲਈ 01895 279973 ਤੇ ਸੰਪਰਕ ਕਰੋ

برائے مہربانی جے تہاؤں اے اطلالے اور زبان یا انداز و چوائی دی اے تے پیکر کن لئی 01895 279 973  
رابطہ کرو

தயவுசெய்து, வேற்று மொழிகளில் இத் தகவல்கள், கட்டுமானம் தேவையெனில், கேளுங்கள்.! தயவுசெய்து 01895 279973 இலக்கத்துடன் தொடர்பு கொள்ளுங்கள்.!

Jeżeli chciałbyś uzyskać te informacje w innym języku, w dużej czcionce lub w formacie audio, poproś pracownika oddziału o kontakt z biurem informacji pacjenta (patient information) pod numerem telefonu: 01895 279973.

如果你需要這些資料的其他語言版本、大字体、或音頻格式，請致電01895 279 973 查詢。

إذا كنت تود الحصول على هذه المعلومات بلغة أخرى، بالأحرف الكبيرة أو بشكل شريط صوتي، يرجى الاتصال بالرقم التالي . 01895279973

Ref: PIID 441  
Date: January 2020  
Review: January 2022



The Hillingdon Hospitals  
NHS Foundation Trust

## HILLINGDON HOSPITAL

### Adult Hearing Aid Centre

### Patient Information: Hearing Assessment (referral from ENT)



## What will happen at my appointment?

The Ear, Nose & Throat (ENT) consultant has referred you to the **Adult Hearing Aid Centre** at **Hillingdon Hospital** for a hearing aid assessment.

You will be asked some questions about your ears, general health and any situations in which you are having difficulty hearing. We will then look into your ears and check that they are free of wax. A hearing test will usually have been performed already, when you were seen in the ENT department.

We will explain the hearing test results to you, and if you decide that you would like to try hearing aids we will show you what they look like and explain what to expect. All of our hearing aids are digital and 'behind-the-ear' styles.

Depending on the level of your hearing, we may need to take impressions of your ears on the same day. This is a painless procedure which involves having a small sponge and some soft putty inserted into your ear for a few minutes.

A further appointment will then be booked to fit your hearing aid(s) and show you how to use them. Depending on the level of your hearing loss, it may be possible to fit hearing aids on the same day as your assessment.

We will write back to your GP with the outcome of your hearing assessment.

## Who will I be seen by?

You will be seen by a qualified audiologist who is registered with the appropriate professional body. Occasionally there may also be a student or trainee present, but if you are not comfortable with this please let us know. This will not affect any aspect of your care.

## How long will my appointment take?

Approximately 30 minutes. If your appointment letter is for a longer appointment, this means that it may be possible to fit hearing aids if you wish to try them. We aim to see you on time but occasionally clinics can be unavoidably delayed. We will keep you informed of any delay to your appointment.

## How do I prepare for my appointment?

The ENT consultant should have already checked your ears to ensure that they are free from wax. If you wear glasses, please bring them along with you.

## Will there be any side effects?

No, however if there is anything that you are worried about please mention it to the audiologist on the day.

## What if I don't need or want hearing aids?

Not everyone needs or wishes to try hearing aids. We can also provide information about assistive listening devices and communication tactics, and are able to refer to our Hearing Therapist for further support. If you would prefer not to have a hearing assessment, please contact us as soon

as possible on **01895 279 343** so that we can offer this valuable appointment to someone else.

## How to find us:

**By bus:** U1, U2, U3, U4, U5 and U7 buses all stop at Hillingdon Hospital.

**By Underground:** Take the Underground to Uxbridge station (not Hillingdon) on either the Piccadilly or Metropolitan lines. Then catch the bus from the station to Hillingdon Hospital.

**By car:** Our postcode for satnav is UB8 3NN. The hospital is situated on Pield Heath Road in Uxbridge. Parking is limited so we recommend coming by public transport where possible.

The nearest entrances to the Hearing Aid Centre are entrance C off Royal Lane, and entrance D off Colham Green Road. These car parks are pay and display. Parking is currently free for 0-10 minutes, £1.70 for 1 hour and £3.20 for 2 hours.

**Hospital transport:** If you are eligible for hospital transport, please ask your GP to arrange it for you.

## Where is the Adult Hearing Aid Centre?

Use the main entrance and take the lift or stairs to the **lower ground floor**. Take the main corridor to your left, following signs for '**Hearing Aid/Therapy Centre**'. You will find us in a portacabin on your right, just past the turning to the Alderbourne Unit.

Please see the map overleaf.