North West London Maternity Services

Meet the Team Booklet

Your named team is......TOPAZ....

Your named consultant is..............................
The Topaz midwifery team works with mothers who have complex psychological and/or additional social needs throughout their pregnancy and postnatal period. Some women will commence care with the TOPAZ Team others may join the caseload team later in their pregnancy.

Karen Phipps, Named Midwife for Safeguarding and Lead for Topaz Team
Karen has been a midwife for many years and is passionate about supporting women with complex social needs throughout their maternity journey.

Miss Sarah-Jane Lam, Consultant Lead for Mental Health and Safeguarding
A consultant obstetrician at Hillingdon since 2014, she specialises in maternal medicine, perinatal mental health and high-risk intrapartum care. She has a special interest in looking after vulnerable women with complex social needs.

Chris Navarro, Team Leader
Chris has been a midwife for several years, providing care for all women and those with complex needs. She has been Teenage Pregnancy Midwife and this speciality has enabled her to empower young women in the antenatal period to build relationships with professionals.

Laura Oliver, Midwife
Laura has worked at Hillingdon Hospital for over four years and thoroughly enjoys her job. She has worked in all areas but spent most of her time in the community. She loves supporting women and their families throughout their pregnancies and into the postnatal period.

Cathy Reed, Midwife
Cathy has worked at Hillingdon Hospital for 17 years as a midwife in various areas. Most recently she enjoyed working in community and sexual health. The Topaz Team enables her to have greater continuity of care and time to support women more fully.

Ashley Coleman, Midwife
Ashley recently joined the Topaz Team in a part-time role after spending a couple of years as a case-loading midwife on the hospital’s Homebirth Team. She really enjoys the continuity of care aspect of looking after women and their families with complex needs.
Ann Franklyn, Midwife
Ann has been a midwife for 18 years; working in safeguarding for the past 15, starting off as a Teenage Pregnancy Midwife. She enjoys working as a team and believes that the right support and guidance can make a difference to women with complex needs.

Moira O'Connor, Midwife
Moira is an experienced part time midwife who has worked at Hillingdon Hospital for several years. During this time she has experienced working in all areas of the maternity service.

Alex Ward, Midwife
Alex has been a midwife for four years, working in a number of areas including on the Homebirth Team. She joined Topaz in August and enjoys supporting women to understand their choices and make decisions which feel right for their whole family.

The TOPAZ Team area
The TOPAZ Team cover all areas in Hillingdon as well as women living in Southall and Northolt, and aim to achieve high standards for women with complex needs. The team offers an assessment and signposting clinic to vulnerable mothers including those with mental health issues, learning disabilities, care leavers and those under 19 years old. They also work in partnership with social care and other agencies to support women with additional social needs arising from domestic abuse, substance and alcohol misuse.

Labour Ward Team
The Labour Ward TOPAZ Team midwives aim to support you during your labour and birth. They are, from top left-right: Nicki Jaffrey, Lynn Kennedy, Valeska Quinn, Eliza Sforza; bottom left-right: Sarah Hunter, Nikki Walshe and Sophie Deakin. Also Siobhan Meech and Eliza Sforza who are not in the photo. Valeska Quinn is the Senior Midwife Champion who supports the team on Labour Ward.
Labour Ward
Our Labour Ward has 11 birthing rooms which provide a light, spacious, home-from-home birthing environment. All of our birthing rooms benefit from en-suite bathrooms, music systems, televisions and computers. The Labour Ward also has two co-located maternity theatres and a two-bedded theatre recovery area. There will be members of TOPAZ Team based on Labour Ward to offer you continuity of care and support you for the birth of your baby.

Antenatal Ward
A 13-bedded ward which cares for women who may be experiencing complications with their pregnancy or require induction of labour. It also encompasses a Day Assessment Unit which enables women at risk of developing or experiencing complications in their pregnancy to receive additional care as an outpatient.

Postnatal Ward
The postnatal wards are split between level 1 - Marina which consists of nine beds, and level 3 - Alexandra which is a 15-bed ward. These wards are staffed by midwives, maternity support workers and voluntary infant feeding support workers who will assist you with breastfeeding and further support to enable you and your babies to have the best start in life.

Transitional Care Unit (TCU)
A six-bed ward staffed by neonatal nurses, with additional support from a midwife and maternity support worker. This service provides clinical support for babies requiring specialist input but not requiring admission to the Neonatal Unit. This enables mothers and their babies to remain together.

Neonatal Unit
The Neonatal Unit is specially designed and equipped for babies needing extra medical and nursing care. We provide a level 2 neonatal service consisting of five ITU cots, three HDU cots and 12 SCBU cots.
How to get to Hillingdon Maternity Unit

By bus
U1 (Ruislip – West Drayton)
U2 (Uxbridge Station – Brunel University)
U3 (Uxbridge Station – Heathrow Terminals 1,2,3)
U4 (Uxbridge Station – Hayes)
U5 (Uxbridge Station – Hayes)
U7 (Uxbridge Station – Hayes)
975 Tuesdays only – a wheelchair-accessible mobility bus. (West Drayton, Royal Lane, Hillingdon Hospital, Hillingdon Hill, Uxbridge Station)

By Underground
Take the Underground to Uxbridge Station on the Piccadilly or Metropolitan lines. From there, catch the bus from the station to Hillingdon Hospital.

By Overground
The nearest railway station is West Drayton station. From there take the U3 bus to Hillingdon Hospital. For more information on train journeys, call National Rail enquiries on 08457 484950.

How to contact us by phone

For any concerns about your appointments call:
• Antenatal Clinic: 01895 279 442

For any concerns with your pregnancy call:
• Triage: 01895 279 054

Feedback

We appreciate and look forward to your comments on the care we provide. Please give us feedback on the care you receive by going to www.membra.co.uk/HHT168 or let us know what you think by contacting us through The Hillingdon Hospitals NHS Foundation Trust website at www.thh.nhs.uk